

# Crisis Fund: Emergency Pre-payment Meter Vouchers

**Citizens Advice has funding to provide Emergency Pre-payment Meter Vouchers to households that have been affected by Covid-19. In order to refer a client to receive a voucher please use the guidelines below.**

**[voucher@purbeck.cabnet.org.uk](mailto:voucher@purbeck.cabnet.org.uk)**

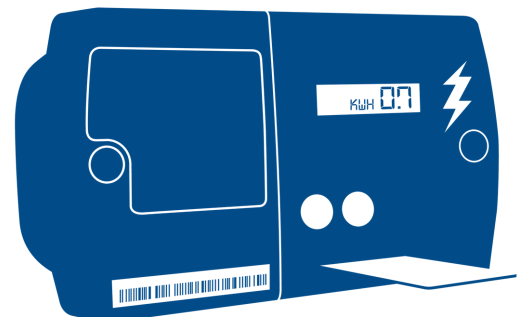
**01929 775500**

Prior to referring someone to the PPM project, you will need to have assessed that the household meets the project eligibility:

- i) they have a Pre-payment meter;
- ii) they have been affected by Covid-19 (economic and social impact of the situation).

The voucher will be sent directly to the client for them to access the funds needed. A maximum of 3 vouchers are available per household. Each voucher will be worth £49. The vouchers are not cash, but will be linked to their energy account. The client may be referred to their local Citizens Advice or other organisations for advice relating to benefits, debt, energy issues, etc.

To request a voucher please send an email providing: Client name, contact telephone number, email (if available) AND organisation, name and contact details of the referring person (in case any follow up is needed). A voicemail can also be left if necessary. No additional data will be required. The voucher email address and Energy Referral telephone number should NOT be publicised or given directly to a client for the purpose of obtaining a voucher.



**Contact:**  
[voucher@purbeck.cabnet.org.uk](mailto:voucher@purbeck.cabnet.org.uk)

**citizens  
advice**