

Connecting Advice In Dorset



KEY FACTS

Purpose: To develop and strengthen an integrated network of advice agencies in Dorset, Bournemouth and Poole areas, enabling providers to deliver a more efficient and comprehensive service to clients.

Outcome 1: Advice Services will collaborate and co-operate at district and borough levels to make best use of resources

Outcome 2: More people will be able to access a quality advice service they need in a manner appropriate to the location and needs

Outcome 3: The advice sector across Bournemouth, Dorset and Poole will be more effective and resilient.

Outputs:

- Local, relevant training courses
- Increased advice capacity focussed on young people in rural areas in Dorset and people in urban, disadvantaged areas of Bournemouth
- Joint referral process
- Local Advice Networks
 - understanding of other providers
 - sharing best practice
 - influence with policy makers
 - mutual understanding of shared issues and action to address together
 - shared funding strategy
- Increased quality of advice across the sector
- Better information for the public
- Easier access for the public (single phone number, website/email, Skype in rural locations)
- Help with business planning, new business models and income generation
- Improved measurement of outcomes across the sector

Partners:

- Citizens Advice in Dorset (CAiD) – a consortium of 9 Citizens Advice bureaux (**Lead Partner**)
- Shelter
- Dorset Racial Equality Council (DREC)
- Ansbury (part of Continuum 0-19)

Funding:

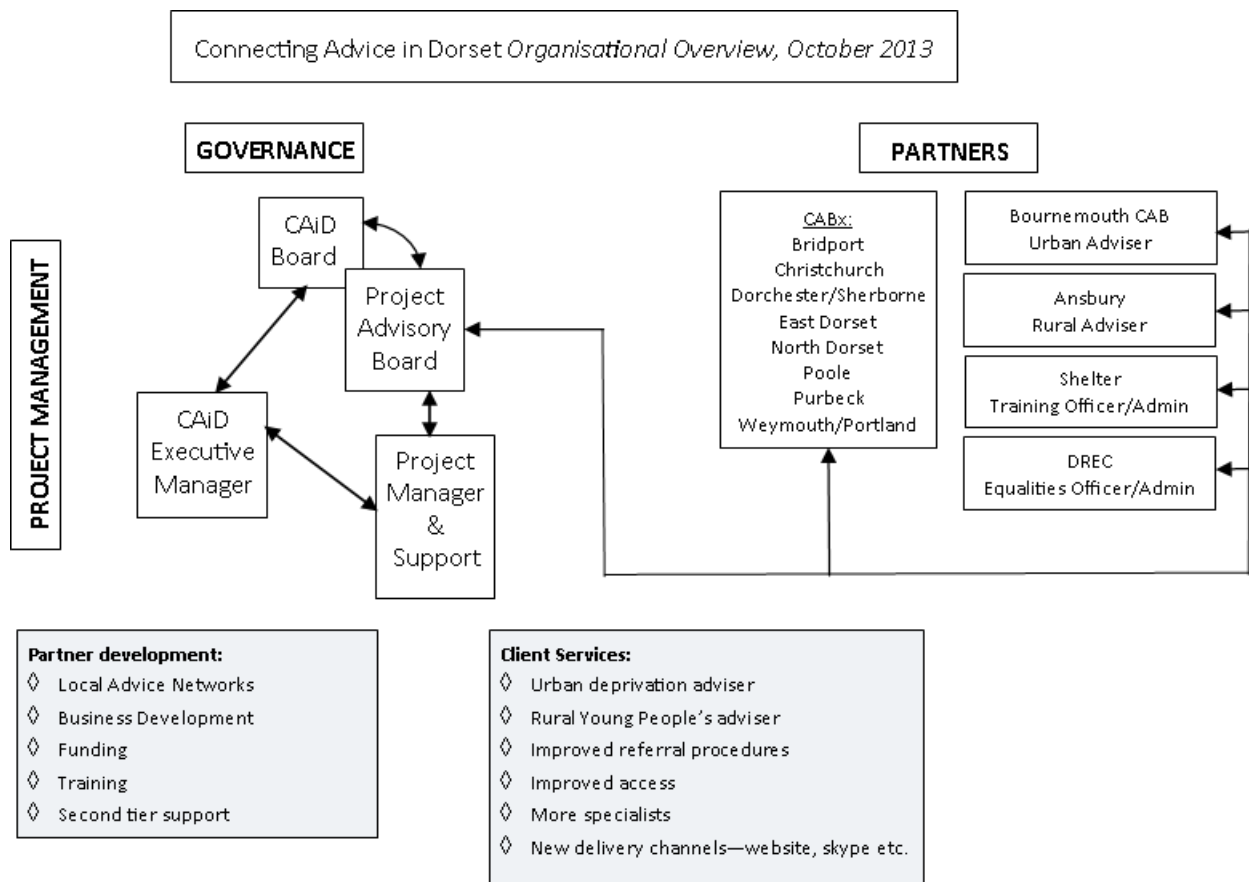
- Dorset County Council £1,500
 - BIG Lottery/Cabinet Office £342,769
- Total: **£344,269**

Project Dates: 1st December 2013 to 30th November 2015

Staffing:

- Project Supervisor 6 hours a week (CAiD)
- Project Manager 32 hours a week (CAiD)
- Adviser for young people in rural Dorset 18 hours a week (Ansbury)
- Adviser for urban Bournemouth 18 hours a week (Bournemouth Citizens Advice Bureau)
- Training Co-ordinator 14 hours a week (Shelter)
- Equalities Advice Development Officer 14 hours a week (DREC)
- Administrator 8 hours a week (CAiD)
- Administrator 6 hours a week (Shelter)
- Administrator 6 hours a week (DREC)

Organisational Overview:



Contact:

Bryony Brown, Project Manager



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www.caidorset.org.uk



Citizens Advice in Dorset *in partnership with:*
The charity for our community

Shelter

Ansbury
Quality Careers Advice and Guidance
Part of Continuum Consortium



LOTTERY FUNDED